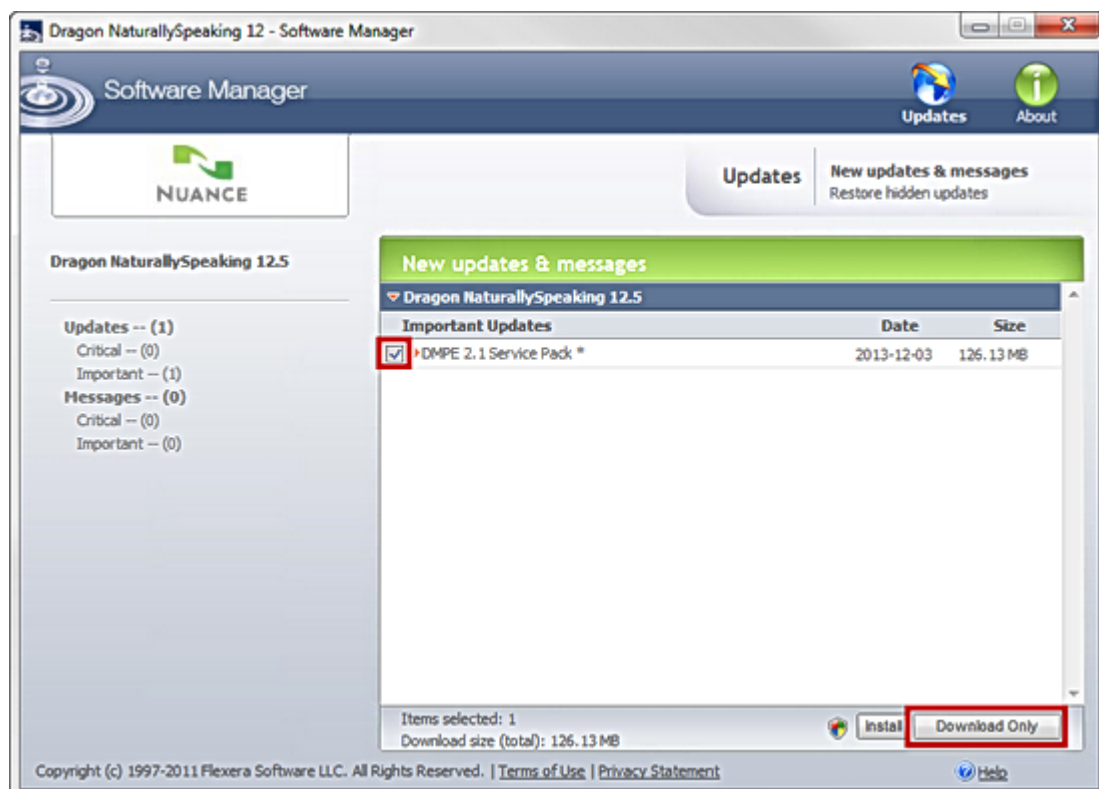# Dragon Medical Practice Edition 2 Update (v12.51)

An update patch is currently available for **Dragon Medical Practice Edition 2** users. This patch will fix some bugs and improve Dragon Medical Practice Edition 2's functionality.

Please find more information below with respect to applying the update.
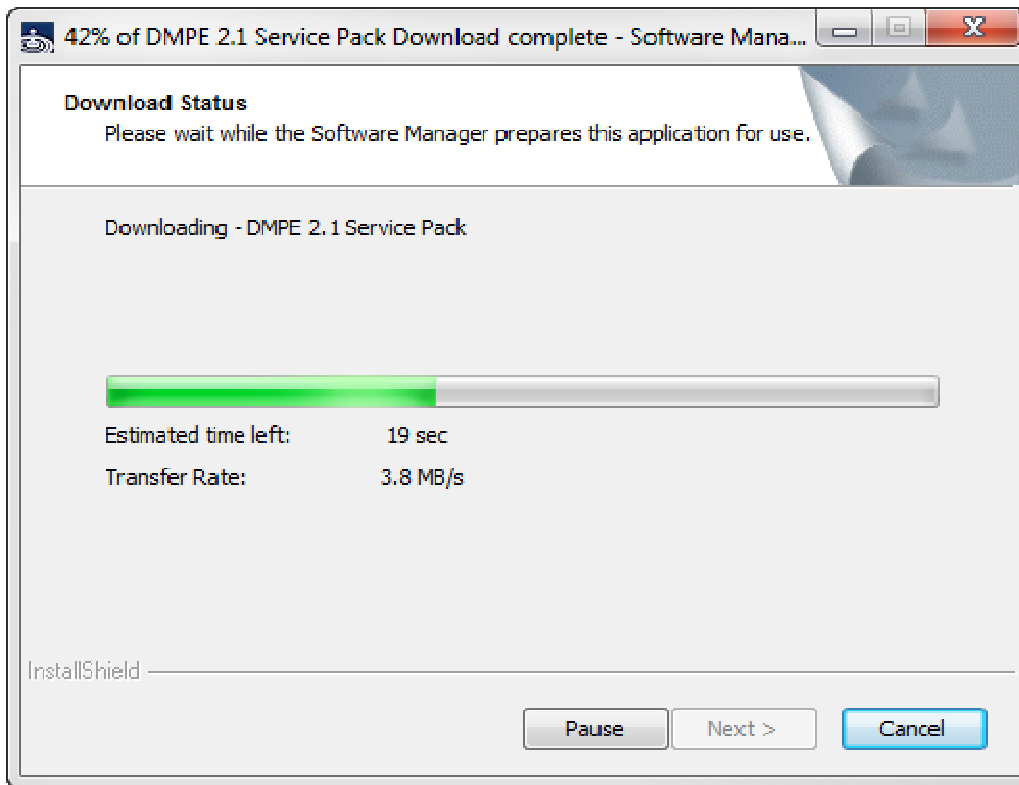
Check for Updates

From the DragonBar, click **Help > Check for Updates**.

Do not install from the Software Manager as this may cause issues during the installation procedure. If you choose to install at this juncture and the update does not complete, you will not be able to view this update within the Software Manager again.

Click **Download Only** and save the update patch to your desktop or another convenient local folder.
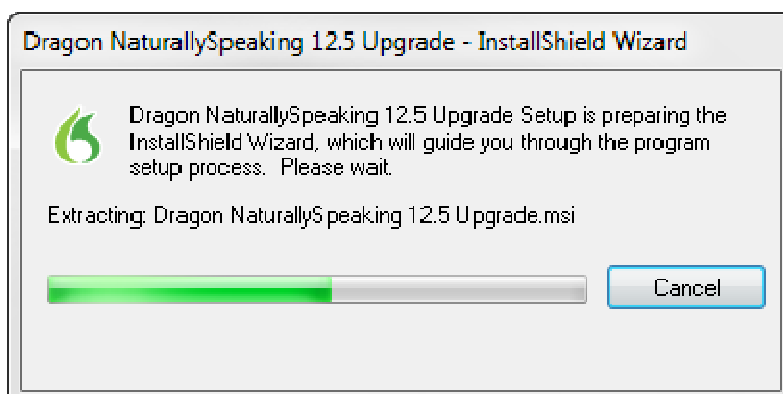
Back up or Export a copy of your Dragon user profile/s **BEFORE** you apply the update.
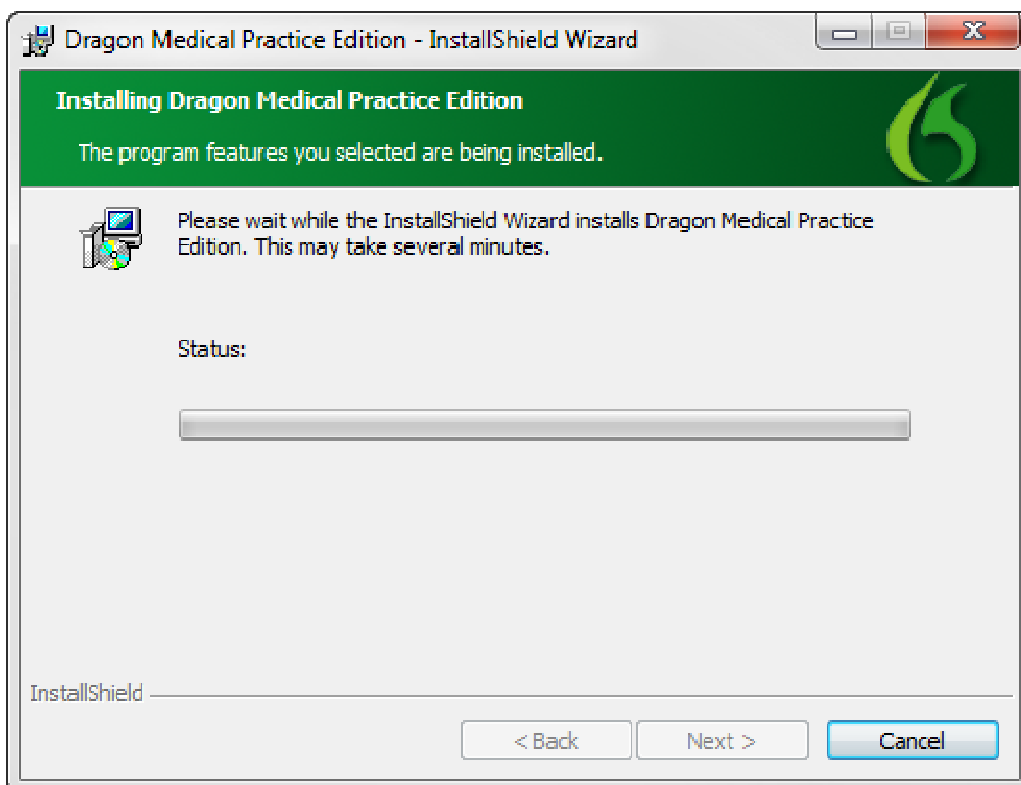
Applying the Update

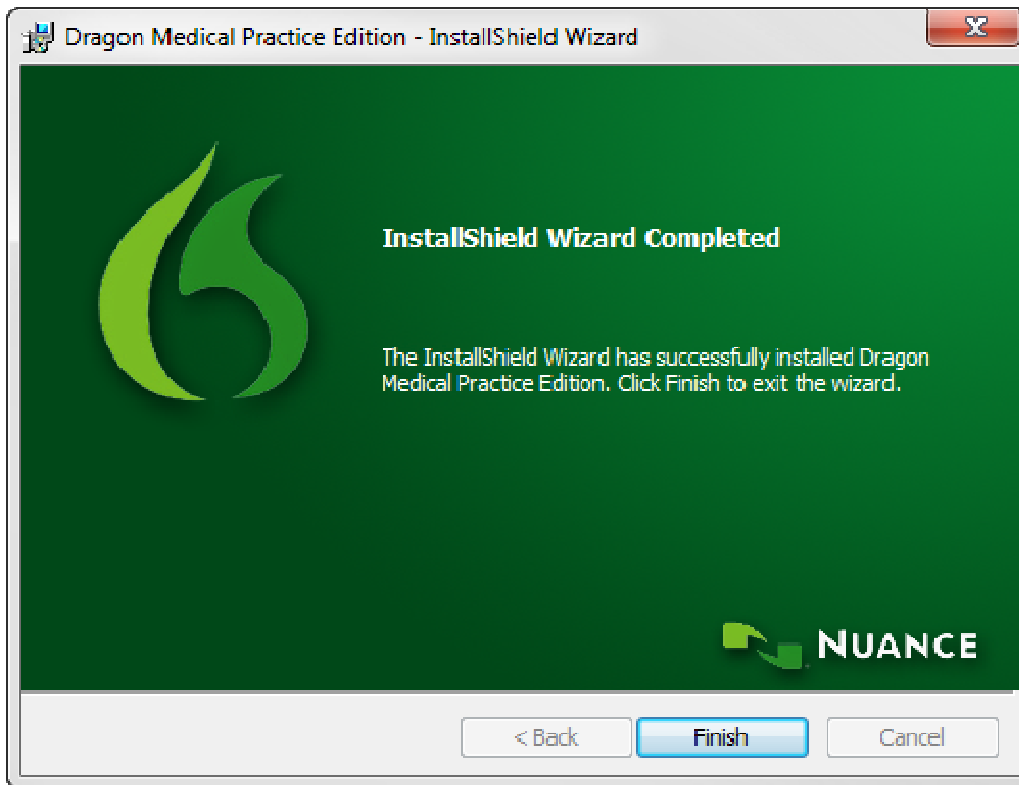Once the download is complete, it is advised that you close all applications and restart the computer.

Once the computer has restarted, run the update by clicking on its icon.

Follow the on-screen prompts until you have finished.

Dragon Medical Practice Edition - InstallShield Wizard

Welcome to the Dragon Medical Practice Edition

The InstallShield(R) Wizard will install the Dragon Medical Practice Edition on your computer. To continue, click Update.

NUANCE

< Back | Update > | Cancel

Dragon Medical Practice Edition - InstallShield Wizard

Installing Dragon Medical Practice Edition

The program features you selected are being installed.

Please wait while the InstallShield Wizard installs Dragon Medical Practice Edition. This may take several minutes.

Status:

InstallShield

< Back | Next > | Cancel

Freedom of Speech Ltd

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| West Sussex | BN13 3HD
Tel: 01903 264008 | Fax: 08700 630859
Web: www.freedom-speech.co.uk
E-mail: support@freedom-speech.co.uk

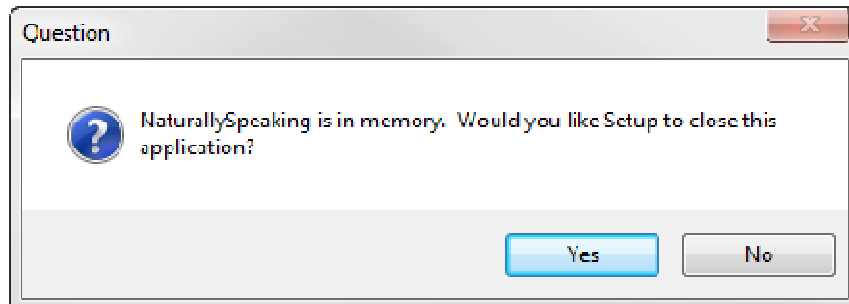Restart your computer before launching Dragon after the update.

Verifying the Update

Verify the release by clicking **Help > About Dragon** from the DragonBar. The version number should read:
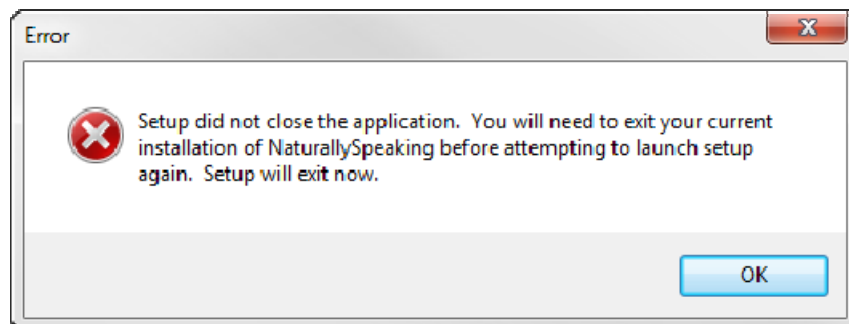
12.51.350.006

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Troubleshooting

If you encounter the Question: *"NaturallySpeaking is in memory. Would you like Set up to close this application?"*, click **Yes**.

However, you may then encounter the error message:

"Setup did not close the application. You will need to exit your current installation of NaturallySpeaking before attempting to launch set up again. Set up will exit now."

Close all your applications and restart your computer. Apply the update without running Dragon Medical Practice Edition 2.

You may encounter the following Error: *"Error 0. This patch could not successfully update your installation. Dragon NaturallySpeaking installation has not been changed. You may need to restart your computer before trying to install this update. Set up will exit now."* Again, close all your applications and restart your computer. Apply the update without running Dragon® Medical Practice Edition 2